

SERVICE DEPARTMENT

Service ▪ Support ▪ Spare Parts ▪ Upgrades



WWW.FISKER.AS

READY TO ASSIST YOU!



➤ Support & Warranty

The office is staffed and ready to help you from 8 a.m. to 4 p.m. on regular weekdays. Phone opening hours are 7 a.m. to 6 p.m.



Download WhatsApp to easily and efficiently share videos and images with our support team. All you need to do, is to download the app and add the phone numbers below.



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EXPERIENCED SERVICE TEAM

➤ Spare Parts

We have a wide range of spare parts in our own warehouse, ensuring that in many cases, we can quickly supply you with essential parts for maintenance and for repair of your machines. Due to an excellent long-standing cooperation with our suppliers, we are able to offer special parts and products.

For further information and spare part orders please contact:



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Spare Parts Manager
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Kenni Egedal Møller
Spare Parts Coordinator
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➤ Time for Service?

Are you having problems with increased downtime related to mechanical faults on your machines? Or do you want to prevent excessive wear and keep your machines in good condition? Then please contact us and get an appointment to have your machines serviced.



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Jeanette Woldenhof
Service Assistant
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OTHER SERVICES



Remote Support

Are you looking for better remote support services? We offer a device that enables remote connection to all your machines from our office at Fisker. This increases the chance of identifying faults remotely via the machines' PLC program. Please contact us for further information about the available options.

Camera Solutions

A camera solution will help you avoid doubts, misunderstandings and long explanations related to repetitive or intermittent faults.

A Fisker camera comes with a pre-mounted magnetic base so it can be fitted easily and quickly on a machine frame, or similar, close to the area where the fault occurs. The camera is configured so that the recordings are stored for a 24-hour period and streamed directly to Fisker. If you want to access the camera's recordings, we can create a user for you.

Production optimisation

With time, there is a risk that your machines will lose speed/capacity. This can be caused by mechanical wear, or years of minor adjustments to machine parameters that have slowly brought the machines away from their original settings.

Are you experiencing this? Or do you suspect that your machines are running slower than possible? Then book a technician to analyse and optimise the speed and reliability of your machines.