

# TECHNICAL DEPARTMENT

Service ▪ Support ▪ Spare Parts ▪ Technical Upgrades



[WWW.FISKER.AS](http://WWW.FISKER.AS)

# EXPERIENCED SERVICE TEAM



Fisker's service team handles assembly, commissioning, problem solving, maintenance and upgrades. Our service team is highly trained, and they can give you an excellent problem analysis and practical solutions to issues concerning installation, commissioning and repair of equipment.

## Our core competences are:

- Packaging solutions
- Weighing systems
- Bagging machines
- Robot solutions
- Palletisers
- Stretch film wrappers

# HOW TO CONTACT US

If you need technical service, you can contact us from 7 to 18 on weekdays at:

Email: [service@fisker.as](mailto:service@fisker.as)

Tel: +45 87 93 82 22

## Spare Parts

We have a wide range of spare parts in our own warehouse, ensuring that we can supply you with essential parts for maintenance and repairs in the fastest possible way.

*How to order spare parts:*

Email: [spareparts@fisker.as](mailto:spareparts@fisker.as)

Tel: +45 87 93 82 22

## We are committed to helping you



From left: Flemming, Anette and Lasse

Lasse Høgh

Technical Manager

Tel: +45 87 93 82 16

Email: [lh@fisker.as](mailto:lh@fisker.as)

Flemming Holm

Spare Parts Manager

Tel: +45 87 93 82 27

Email: [fh@fisker.as](mailto:fh@fisker.as)

Anette Bøgelund

Service Coordinator

Tel: + 45 87 93 82 23

Email: [ab@fisker.as](mailto:ab@fisker.as)

# OTHER SERVICES



## Remote Support

We offer technical service via a remote connection to your machines. Problems can often be solved remotely so that service visits are not needed. In some cases we send IP-cameras to our customers to make it easier to support them from a distance. We can also upload and backup PLC programmes from existing machines. Please contact us for further information.

## Upgrading Existing Equipment

We offer upgrades, retrofits and optimisation of existing equipment. If you have heavily used, run-down or old equipment, we can restore the equipment to its original output by upgrading, giving you better performance and saving you money. We can also assist you when existing equipment has to be moved in connection with corporate mergers, change of layouts and so on. It is profitable for you to have us help upgrading and connecting existing equipment to give you a reliable and optimised solution.

## Service Agreements

Fisker offers all our customers to get a service agreement. The purpose of the technical service agreement is to ensure the highest possible uptime and to eliminate unplanned production stops. Fisker provides efficient technical check-ups at fixed time intervals, saving you money and inconvenience.